

CLARIFICATION N° 1
CEFTA SEED+ 2026-07

Customs SEED+ Maintenance, Upgrade and Risk Management Support

Request for clarifications received on 29 September 2026:

Question 1: Regarding Technical Capacity Criterion 2, we understand that information systems applying automated risk-based decision-making, such as: (i) a risk-classification system for economic operators based on audits, compliance scoring and prioritisation, and (ii) a rules-based system that screens data against regulatory compliance criteria and triggers automatic blocks/holds, qualify as relevant experience in "the risk management area," and are therefore acceptable in regards of this criterion even where the domain is not specifically customs.

Could you please confirm our understanding?

CEFTA Secretariat response:

For the purposes of Technical Capacity Criterion 2, experience in the risk management area is not limited to customs. Customs is indicated as the preferred area of experience but is not a mandatory requirement.