

PRIOR INFORMATION NOTICE

1. Contracting Authority

CEFTA Secretariat

2. Procedure

2.1. Procedure

Title: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Short description of the contract: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the operation, monitoring, security, backup, continuity and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services, including Microsoft Azure, Oracle Cloud Infrastructure, Oracle databases, WebLogic components, licences, security tools and related hosting and support arrangements. The services will support the stable, secure and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT and related platforms, as well as incident and change management, security monitoring, vulnerability management, cybersecurity assessment and remediation, disaster recovery, business continuity, cost optimisation, technical advisory support and reporting.

2.2. Purpose

Nature of the contract: Services (FWC)

3. Estimated total value

Value excluding VAT: 500,000 Currency: EUR

4. General information

Additional information: This prior information notice announces the intention of the Contracting authority to publish a future call for tenders. No other information or documents are available at this stage.

Legal basis:

The legal basis for this procedure is CEFTA Secretariat Mandate, CEFTA Agreement and Support to the Secretariat of the Central European Free Trade Agreement 2025-2028 under IPA III (2021-2027). For this contract award procedure, participation is open to all natural persons who are nationals of and legal persons (participating either individually or in a grouping – consortium – of

candidates/tenderers) which are effectively established in a Member State of the European Union or in an eligible country or territory mentioned as eligible in the Eligibility programmes 2021-2027 - Annex A2a11 as defined under the Financial instrument IPA III (2021-2027).

5. Lots

This contract is divided into lots: No

6. Place of performance

Geographical zone: Brussels and CEFTA Parties

7. Estimated duration

Duration: 30 months

8. Notice information

Estimated date of publication of a contract notice within this procedure 10/08/2026.